



Version 1 Delivers
Content Management
Solution to **Underpin**
New MyNI Service



VERSION 1



The DSS team won Digital Team of the Year 2018 at Digital Leaders Awards. The Awards recognise achievements in the digital industry, celebrating both teams and individuals that are at the forefront of digital transformation.

Challenge

To meet citizens' expectations, DSS sought to create a solution to provide citizens a seamless, transparent, personalised, and two-way experience with the government. Recognising that government websites are one-way and transactional, DSS wanted an effective way to communicate with today's digital citizens. DSS engaged with Version 1 to build a digital solution that would effectively communicate, promote and amplify uptake of government services and information.

Solution

The Version 1 team deployed, configured, customised, and supports the content management solution that underpins the new MyNI website for Northern Ireland government. Version 1 works in collaboration with the DSS team and other vendors using an agile scrum-based approach to deliver MyNI. Version 1's technology platform enables ongoing collaboration between the public and private sector to create and share content that will benefit citizens living in Northern Ireland.

Content Management Solution (CMS) – Version 1 delivered an open-source technology solution to enable the public and private sector to collaboratively create and share content that benefits citizens living in Northern Ireland.

High Performing Agile Team – Version 1 delivered an open-source technology solution to enable the public and private sector to collaboratively create and share content that benefits citizens living in Northern Ireland.

“ *MyNI is focused on social engagement with citizens. Version 1 has been instrumental in making this project a success – in partnership, the Version 1 team built the underpinning technology platform that enables government to engage with digital citizens.*

- Emma Penney, Digital transformation Consultant at DSS

Real Differences, Delivered

Delivers a better citizen service

MyNI ensures that citizens get correct and timely information about the environment, business, agriculture, health, and other matters that are important to them.

Secure & Scalable

The CMS is a scalable and secure platform upon which DSS and wider government departments can build their web service ecosystem.

Increased Digital Engagement

MyNI effectively engages, promotes, and amplifies uptake of government services and information.

“MyNI will open up stronger lines of communication between me and DAERA, which will help us to work better together. I’m also looking forward to opening up our conversations with other farmers and dairy processors.”

- **Samuel McElheran**, Dairy Farmer

“WRAP Northern Ireland is pleased to support MyNI as it creates a network of useful online information and engages householders to recycle unavoidable food waste through their kerbside recycling schemes.”

- **Dr. Ian Garner**, Waste & Resources Action Programme (WRAP)



To find out how Version 1
can support your Digital
Transformation, contact us:

www.version1.com

