

## **Expert JD Edwards Upgrade Services**

Building the bridge between you and increased functionality, support and performance.

One of our customers' most pressing concerns is that they have already made such a large investment in their core ERP system so they want to know whether they can benefit from innovation and modernisation while maximising on that core investment. JD Edwards has changed significantly with the arrival of Oracle's Continuous Delivery Model for JD Edwards 9.2 and above and is satisfying customers' expectations for continuous innovation and business growth.

## **How Upgrading Can Benefit Your Business**







Extended Support



Standard Process



New Features



Improved Productivity

### **Continuous Innovation Delivery Model**

For customers seeking get more out of their core ERP platform investment and to continuously innovate, Version 1 supports successful upgrades to JD Edwards 9.2, and advises customers on how to take advantage of this journey to Cloud and the new Continuous Innovation delivery model. Version 1 customers are increasingly embracing the new Continuous Innovation delivery model in recognition of the benefits that can be gained by taking these next steps. They can gain access to new features and capabilities as updates to their existing release after JD Edwards 9.2 without having to upgrade, and run the same application on premises or in Oracle Cloud Infrastructure (laaS).

- New innovation delivered every 3 months.
- Integrate quickly with 3rd party technology such as Automated Warehousing or your Logistics partners.
- Gain/ maintain competitive advantage.
- · Reduced time to market.
- · Decrease development costs.

### **Extended Support Until 2030**

Oracle has no intention to end Oracle Premier Support for JD Edwards. Oracle's Lifetime Support policy provides JD Edwards EnterpriseOne 9.2 customers with Premier Support through AT LEAST 2030, and Sustaining Support indefinitely. A stable and predictable long-term support policy enables customers to maximize and expand their existing investments with ample time for future planning.

#### **Upgrades in 100 Days\***



**Technical Upgrade\*** 



**Proven Upgrade** Methodology







Day 100 - GO LIVE

**Day 1 - Project Initiation** \* Technical Upgrade subject to detailed project discovery

#### Your Partner for Continued Innovation

Version 1 provides full support for JD Edwards customers, covering both functional and technical expertise, including systems administration, interface management and reporting. Our Managed Service offering enables you to collaborate with Version 1 consultants on a continuous basis. The Version 1 support model blends on-site and remote services to deliver the active monitoring and proactivity needed to ensure always-on operations – 24\*7\*365 for global user.

### Maintain Your Competitive Edge

However, uptime of systems and operational efficiency is not enough to maintain competitive advantage in modern manufacturing. Our JD Edwards specialists are best placed to guide you to continuously take advantage of the new features and services arriving to JD Edwards every three months. Our consultants can advise on the best features and third-party integrations for your organisation to adopt to maintain your competitive edge.

# The Benefit of UX One to Your Organisation

UX One provides an innovative user experience for JD Edwards customers. This major update to the user interface by Oracle simplifies tasks to further improve user experience and productivity. It also improves the quality of the user's experience with role-based application content such as landing pages, watchlists and analytics to create an improved and intuitive user experience.

User satisfaction also improves with UX One's advanced experience components such as One View Watch List, IOT, and List View grid formats, available as part of the current 9.2 tools release. Version 1 specialises in helping customers understand how they can utilise new features such as UX One and Continuous Delivery Methodology in their operations.

> "Uptime of systems and operational efficiency is not enough to maintain competitive advantage in modern manufacturing."

#### **Major Operator of Owned and** Franchised Restaurants and **Home Delivery Outlets**

This customer was operating on a 25 year old version of JD Edwards World, and required an upgrade to JD Edwards EnterpriseOne to modernise and grow the business. The EnterpriseOne upgrade project was a success and Version 1 delivered a solution with world functionality for the customer onto EnterpriseOne. This included system maps, project plans, configuration and testing plans in addition to a unified global Chart of Accounts. Hands-on training using Oracle UPK was also provided to the customer's stakeholders.

#### **Leading UK Operator of Restaurants and Pubs**

This customer required a transformational upgrade from a green-screen JD Edwards World system that was reaching end of support. The system would be upgraded to JD Edwards EnterpriseOne, adopting additional functionality and removing customisations. Version 1 upgraded the customer from JD Edwards World to EnterpriseOne successfully, while also implementing more efficient internal processes. Version 1 removed operational waste, improved the approval of orders and invoices, enabled multi-company accounting, intracompany posting and automated intragroup purchasing.

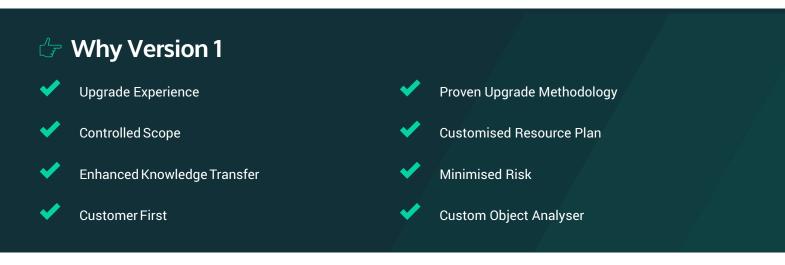
#### **Subsidiary of Multinational Packaging Manufacturer**

JD Edwards underpinned all this customer's business systems. Version 1 delivered a technical upgrade from JD Edwards 8.11 to EnterpriseOne for the customer. This upgrade involved enabling the customer to process improvement projects, it simplified processes and provided a solid platform to grow the business. Version 1 consultants supported a small in-house team to achieve this upgrade. Version 1 delivered a successful EnterpriseOne upgrade project to the customer under time and budget. This included 50 object modifications and the migration of 200 custom report.

#### **About Version 1**

The go-to-partner for Oracle E-Business Suite, ERP Cloud and JD Edwards customers.

Version 1 proves that IT can make a real difference to our customers' businesses. We are trusted by global brands to deliver IT services and solutions which drive customer success. Our 1000 strong team works closely with our technology partners to provide independent advice that helps our customers navigate the rapidly changing world of IT. Our greatest strength is balance in our efforts to achieve Customer Success, Empowered People and a Strong Organisation, underpinned by commitment to our values. We believe this is what makes Version 1 different and more importantly, our customers agree.



If you would like to learn more about our Upgrade Services or our Managed Service offering, contact the JD Edwards Specialists:

