



Roopak Nair

Senior Technical Consultant
Version 1, Belfast

What is your background and qualifications? What led you to the career path you're on now?

I have 15 years of experience in the industry, in different parts of the world and with different cultures. I am a graduate of Mechanical Engineering, but always had a keen interest in Information Technology right from my high school days. After my degree, I took an IT accelerated course and through campus placement, I secured a job as an IT consultant. My first job was in the Oracle domain which led me to the career path I am now on.

What does your working week look like at a glance?

For the first few years in Version 1 as an Oracle Consultant, my role was to solve issues and produce bug fixes and minor enhancements for an Oracle E-Business Suite System for a customer. Now, I lead and manage the technical team. My working week is filled with calls and meetings with my team members and the customer to ensure that everything is on track. Technical assistance and guiding team members are key parts of my role. As a manager, I am also involved in the career development and well-being of my team members.

What advice would you give to someone looking to enter your industry?

Taking into consideration the vastness of Oracle ERP Technology - there are different career tracks that one could pursue. So, understanding the difference in career paths (Oracle DBA, Oracle ERP Functional Consultant, Technical Consultant, etc.) is a good place to start. An appetite for troubleshooting & problem solving is a common skill needed across all these paths. Once you have identified the path, accessing appropriate training and learning materials will help you kick start and build the foundational skills.

What are your favourite and your least favourite parts of your job?

The most rewarding part of my job is the satisfaction I receive when a wide variety of problems faced by my customer are resolved by my team through collaboration. Recognition from the customer is the cherry on the cake. I also enjoy the flexibility to work from home or the office as needed. Not all meetings that I attend are always related to myself or my teams' roles and responsibilities. I would like to have less of those – not so productive – meetings.

Describe your job in 5 words or less.

Fast-paced, Rewarding, Challenging, Collaborative and focused on Problem-Solving

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