

ASPIRE Database managed service

Optimising your organisation's database excellence

Database managed service

Our database managed service, as part of our ASPIRE framework, offers efficient management across technologies, with ISO 27001 and ISO 20000 accreditation, security, continuous monitoring, tuning, and rapid recovery. Our experienced DBAs provide reliable, cost-effective support, allowing your in-house team to focus on core business activities.



Database health check

Our database health check includes performance analysis, security and patching reviews, backup verification, storage assessment, configuration review, and identifies potential issues to ensure optimal operation and reliability.



Database governance

Database governance ensures 24/7 monitoring, ISO certification, ITIL alignment, preventative maintenance reports, and comprehensive incident, change, and problem management using structured workflows.



Database cost control

By outsourcing Database services to experts (or working within a hybrid scenario), you can achieve strategic consolidation enabling cost-effective database management within a predictable commercial framework.



License optimisation

Our license experts can optimise database license costs and help you avoid the financial risk of non-compliance.



Database monitoring

Our database monitoring services include the option for 24/7 Opsview checks for Oracle and SQL Server, using New Relic and strict ITIL methodologies, ensuring high-quality performance with ISO20000 certification.



Continual service improvement

We continually improve our database managed services to optimise workflows, consolidate resources, boost productivity, and provide more insightful analytical data for better decision-making support.

Our Database managed service offerings extend over the following:

- Oracle Database Management
- SQL Server
- PostgreSQL/MySQL

Included in our Database managed service are:

- Service Level Agreements and Value Level Agreements
- Multi-tiered service model with options for support, response and customisations

